# First Quarter 2012 Results Presentation

May 14, 2012



This presentation may include forward-looking comments regarding the Company's business outlook and anticipated financial and operating results. These expectations are highly dependent on the economy, the airline industry, commodity prices, international markets and external events. Therefore, they are subject to change and we undertake no obligation to publicly update or revise any forward looking statements to reflect events or circumstances that may arise after the date of this presentation. More information on the risk factors that could affect our results are contained on our Form 20-F for the year ended December 31, 2011.

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| (US\$ million)           | 1Q 2011 | 1Q 2012 | % Change (YoY) |
|--------------------------|---------|---------|----------------|
| Total Revenues           | 1,365   | 1,537   | 12.6%          |
| Passenger Revenues       | 978     | 1,138   | 16.4%          |
| Cargo Revenues           | 346     | 368     | 6.2%           |
| Total Operating Expenses | -1,212  | -1,425  | 17.7%          |
| Operating Income         | 153     | 111     | -27.4%         |
| Operating Margin         | 11.2%   | 7.2%    | -4.0 pp        |
| Net Income               | 97      | 76      | -21.8%         |
| EBITDAR *                | 293     | 262     | -10.6%         |
| EBITDAR Margin           | 21.5%   | 17.0%   | -4.4 pp        |

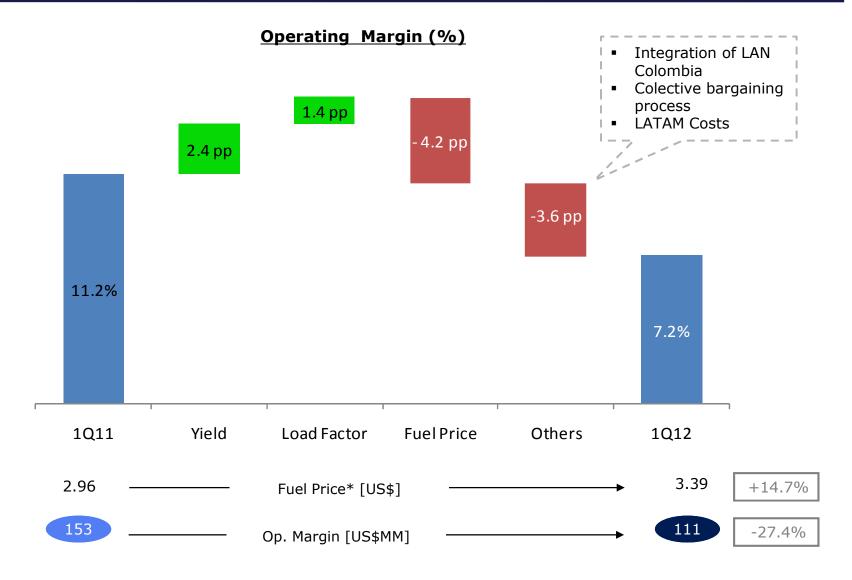
IQ 2012 results impacted by 15% increase in fuel prices, a part of which were not recovered via fuel surcharges

Operating margin in 1Q 2012 also impacted by weaker cargo demand and the ongoing development of LAN Colombia domestic operations.

→ 1Q 2012 results include a US\$14.3 MM one-time cost related to collective bargaining process.

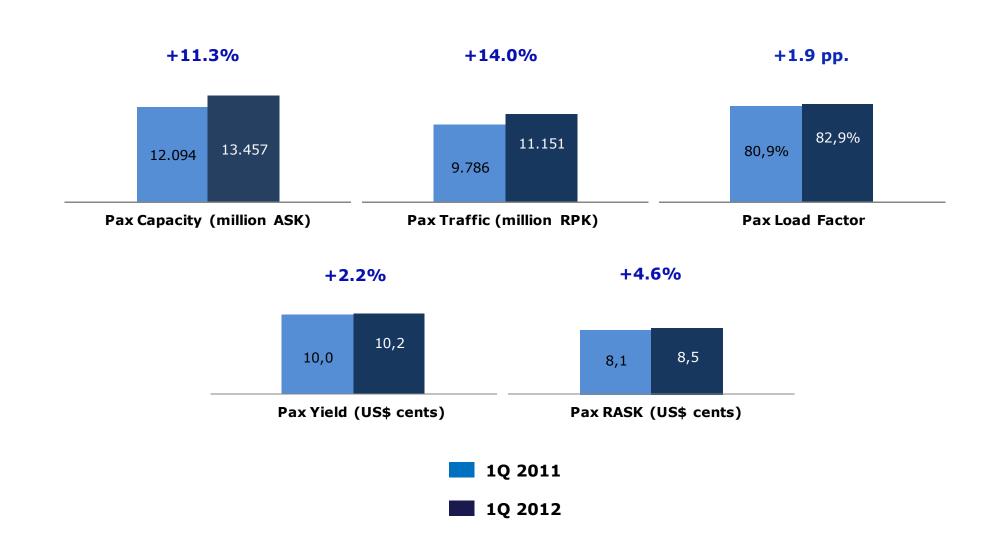
\* EBITDAR = Operating income + depreciation & amortization + aircraft rentals





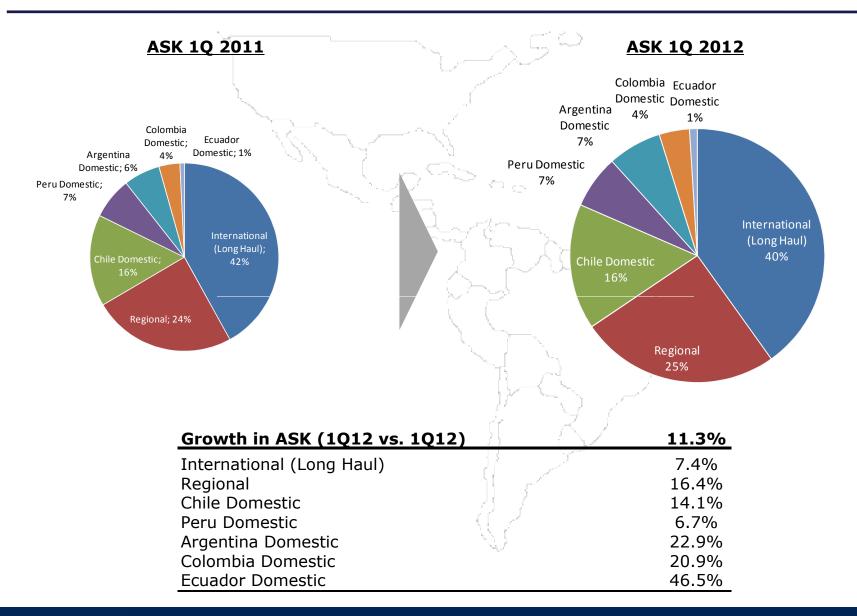
<sup>\*</sup>Fuel price excludes fuel hedge



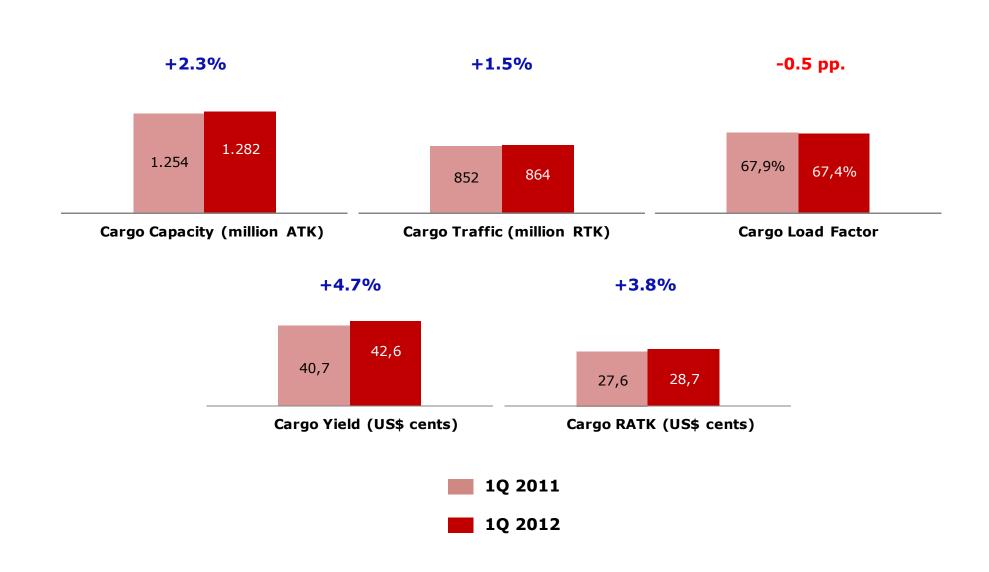




#### **Passenger Business** - Capacity Growth 1Q 2012







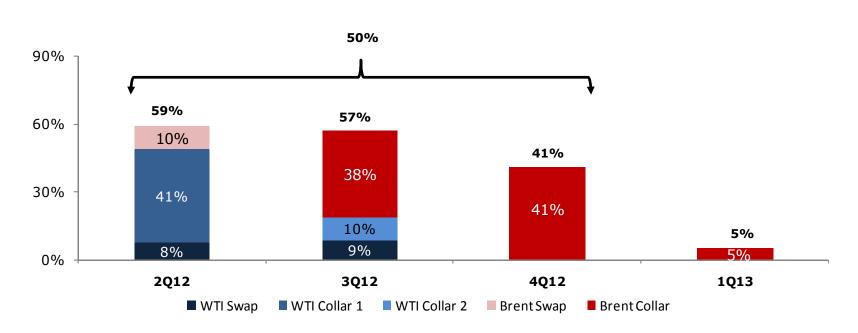


### 1Q 2012- Cost Analysis

| Costs (US\$ Millions)          | 1Q12  | 1Q11  | Variation (%) | Main Impacts   |
|--------------------------------|-------|-------|---------------|--|
| Wages & Benefits               | 299   | 238   | 25%           | Increased headcount, and one time cost of US\$ 14 million  |
| Fuel Costs                     | 494   | 390   | 27%           | 15% higher fuel costs  |
| Commission to Agents           | 58    | 53    | 10%           | 14% increase in passenger and cargo traffic revenues   |
| Depreciation & Amortization    | 106   | 97    | 9%            | Delivery of 9 A320 Family and 3 Boeing 767-300 passenger aircraft                                      |
| Other Rental & Landing<br>Fees | 165   | 161   | 3%            | Higher handling costs and aeronautical<br>rates partially offset by lower aviation<br>insurance costs. |
| Passenger Service              | 38    | 37    | 3%            | More passengers transported  |
| Aircraft Rentals               | 44    | 42    | 4%            | Incorporation of 4 leased Airbus A320s   |
| Maintenance Expenses           | 50    | 43    | 15%           | Larger fleet   |
| Other Operating Expenses       | 172   | 150   | 15%           | Higher Commercial and distribution system expenses.  |
| Total Costs                    | 1,425 | 1,212 | 18%           |  |



### **Fuel Hedges**





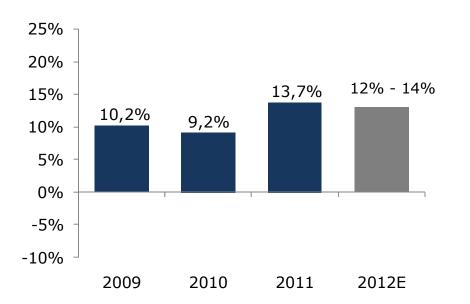
| <b>+</b> | WTI Swap:      | \$85.3       | \$86.4       | _            | _            |
|----------|----------------|--------------|--------------|--------------|--------------|
| ≁        | WTI Collar:    | \$74 / \$100 | \$73 / \$97  | —            | _            |
| <b>+</b> | Brent Swap*:   | \$108        | _            | _            | _            |
| <b>+</b> | Brent Collar*: | _            | \$79 / \$109 | \$78 / \$110 | \$74 / \$109 |



#### Net Fleet Deliveries 2012 - 2014

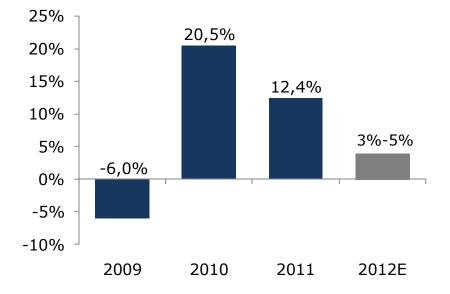




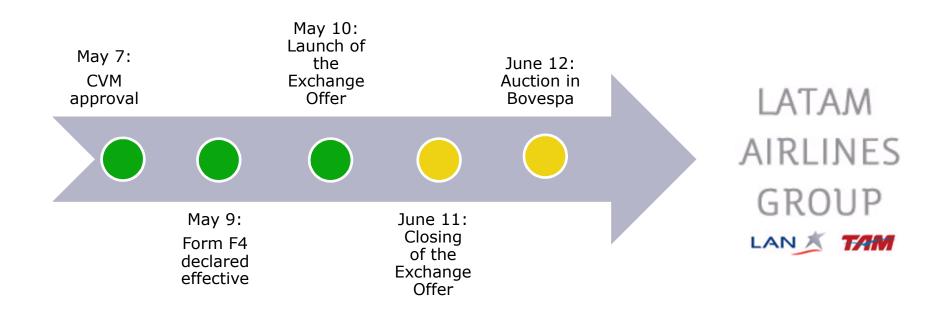


#### **Passenger ASK Growth**

**Cargo ATK Growth** 











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