

LATAM Airlines Argentina ceases operations but other group affiliates will continue to operate international services from Argentina

- *LATAM Airlines Argentina has ceased its operations for an indefinite period due to current local industry conditions, exacerbated by the COVID-19 pandemic, which has left the sustainability of the project unviable*
- *LATAM Airlines Group and its other affiliates will continue to operate to/from Argentina, connecting passengers and cargo with destinations throughout South America and the world*

Santiago, Chile – June 17, 2020. LATAM Airlines Group informs that LATAM Airlines Argentina announced today that it will cease passenger and cargo operations for an indefinite period.

The announcement is a result of current market conditions, exacerbated by the impact of the COVID-19 pandemic and the difficulty of building structural agreements with local industry actors, which has made it impossible to foresee a viable and sustainable long-term project.

"This is regrettable but inevitable news. Today, LATAM must focus on transforming the group to adapt to post-COVID-19 aviation," said **Roberto Alvo, CEO of LATAM Airlines Group**. *"Argentina has always been a fundamental country for the group and will remain so, with LATAM's other affiliates continuing to connect passengers from Argentina with Latin America and the world."*

LATAM Airlines Argentina will cease flights to/from 12 domestic destinations while international destinations in the United States, Brazil, Chile and Peru will continue to be served by other LATAM affiliates, once COVID-19-related travel restrictions are lifted by the authorities. Likewise, international cargo routes will continue to be served by the other group affiliates. LATAM Airlines Argentina is the only group affiliate that will cease operations.

LATAM Airlines Argentina will soon communicate, via its official channels, information and options for passengers who have purchased tickets, in line with the following commercial policies:

National routes

- For tickets purchased by credit card, a full refund will be automatically provided to the original payment method within 30 to 45 days. For other payment methods, refunds must be requested via: latam.com/mytrips

International routes

- Date changes can be made at no cost, without fare differences, subject to cabin availability and ticket validity (one year from the original outbound travel date).
- Alternatively, customers can request a travel voucher to be used on any LATAM route until December 31, 2021.

Tickets bought with LATAM Pass miles to any destination

- LATAM Pass members can request a mile refund to their account via latam.com. Taxes will be refunded according to the method of payment.



About LATAM Airlines Argentina

For 15 years, LATAM Airlines Argentina has contributed to the development and connectivity of Argentina, transporting 3.1 million passengers last year and each week an average of 270 tons of exports goods – including berries, fresh meats and pharmaceuticals – and 290 tons of imported goods (mainly auto parts, industrial machinery and pharmaceuticals).

The airline has also made a historic commitment to supporting repatriation efforts during the COVID-19 pandemic, being its sole purpose since March 19. Working with the Argentine Foreign Ministry and local consulates, 16,015 people have been able to return to Argentina and more than 6,000 foreign citizens have traveled back to their destinations of origin.

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